The Paratransit Advisory Planning Committee (PAPCO) is Alameda County’s official Paratransit Coordinating Council. This 28-member committee is made up of Alameda County residents who use public transportation services available to seniors and people with disabilities. PAPCO meets monthly to provide oversight for paratransit and other specialized transportation services and make recommendations to the Alameda CTC Board of Directors regarding allocation of local sales tax dollars from Measure B and some federal transportation funding.

What does PAPCO do?

- **Advises the Alameda CTC Board** on all special transportation funding (over $10 million per year).
- **Establishes the funding formula** used to allocate funding for special transportation throughout the county.
- **Assists in closing service “gaps”** for seniors and people with disabilities through the award of competitive grants.
- **Annually reviews the performance and services** of Alameda CTC-funded transportation service providers.
- **Serves as a liaison to the community** on senior and disabled transit issues.
- **Provides a forum for access, information, and feedback** between Alameda CTC, transit providers, and members of the community.
Measure B Program Plan Review

Annually, PAPCO reviews and monitors the progress and services for 13 paratransit programs in Alameda County, and serves as a liaison to local jurisdictions for community feedback. During the annual Program Plan Review process, committee members review each program’s funding application and interview managers to ensure Measure B dollars are spent wisely and efficiently.

Measure B Gap Grant Program

PAPCO oversees a competitive grant program, awarding funds to public agencies and non-profit organizations to close “gaps” in services for seniors and people with disabilities and testing innovative solutions to mobility barriers. To date, PAPCO has overseen four grant cycles awarding over $9 Million to 52 projects.

Projects Recommended for Funding

You may recognize the projects listed below. These are just a few of the 52 projects and programs funded by PAPCO’s Gap Grant Funding Program, filling critical gaps in transportation services for the county’s senior and disabled residents.

- City of Hayward “Ride Today!” program and “Round About” shuttle service
- LAVTA Livermore Senior Housing Shuttle
- Tri-City Taxi Program, providing a new accessible same-day service option for residents of Fremont, Newark and Union City
- Bay Area Outreach and Recreation group trips for youth and adults with disabilities
- Older Adult Group Travel Training for seniors who are new to public transit
- Alzheimer’s Services of the East Bay transportation for individuals with dementia
- East Bay Paratransit’s new Rider Care Specialist

Aging Population

With the aging of the Baby Boom generation, Alameda County’s over 65 population is projected to nearly double between 2000 and 2020. It is anticipated that there will be a significant increase in the number of Alameda County residents who require special services to maintain their mobility. PAPCO will continue to play a key leadership role in maximizing mobility for both the senior and disabled populations by ensuring that Measure B sales tax dollars for special transportation are programmed for projects and services that address critical needs, and by bringing the consumer’s perspective to oversight of expenditures.
Emergency Wheelchair Service
PAPCO and the Alameda CTC oversee a free countywide service which provides transportation to people in wheelchairs or scooters in the event of a mechanical breakdown. The program will also pick up a stranded wheelchair if someone is taken to the hospital in an emergency. Call 1-877-50-WHEEL. (1-877-509-4335)

Access Alameda
This easy-to-read booklet is the #1 source for comprehensive, up-to-date information about transportation service options for seniors and people with disabilities in Alameda County. View the brochure online at: www.accessalameda.org.

Paratransit Information Hotline
In order to better connect Alameda County’s seniors and people with disabilities with the transportation services and resources available to them, PAPCO and the Alameda CTC have created a toll-free information line. Call 1-866-901-PARA(7272) for information about the county’s paratransit programs and senior and disabled mobility resources.

Annual Workshop
Each year PAPCO hosts a workshop exploring emerging trends and new innovations in senior and disabled mobility. This workshop engages consumers, transportation providers, and community partners from throughout the Bay Area in identifying mobility needs and strategies for addressing them.
The Alameda CTC and PAPCO encourage public participation in delivering quality transportation projects and programs. PAPCO meets on the fourth Monday of each month in the afternoon at the Alameda CTC’s downtown Oakland offices located at 1333 Broadway. All meetings are open to the public. Individuals who use any Alameda County public transportation service available to seniors and people with disabilities are eligible to be appointed, and members receive compensation for travel to meetings. For more information about PAPCO or to request an application to be considered for appointment to the committee, call the Alameda CTC at 510-208-7400. You can also visit us on the web at www.AlamedaCTC.org.

**Paratransit Coordination and Outreach Staff**

The Alameda CTC has full-time staff dedicated to management of its Special Transportation Program and outreach to consumers:

Naomi Armenta, Paratransit Coordinator  
510-208-7469 • narmenta@alamedactc.org

Krystle Pasco, Education and Outreach Coordinator  
510-208-7467 • kpasco@alamedactc.org