



Population 22,450\*

**Rick Treleven  
Director**

Best Care Treatment  
(541) 504-9577  
rickt@  
bestcaretreatment.org



**Mental Health and  
Addictions Services**

**Screening and 24-hour Crisis**

BestCare Treatment Services  
(541) 475-6575  
125 SW "C" Street, Madras

**Developmental Disabilities  
Services**

**Screening**

Jefferson County Developmental Disabilities  
(541) 325-5040  
715 SW 4th Street, Suite A, Madras

**24-hour/After-hours Crisis**

(541) 475-6575

**Jefferson County  
Board of Commissioners:**



John Hatfield,  
Chair



Mike Ahern



Wayne Fording

County government is the local fiscal agent for state funds and provides program oversight and facilitation of local system planning.

**Mental Health Services**

**Prevention and Early Intervention**

**Outpatient**

Assessment, individual, group and family therapy, medication management\*, case management, Intensive Community Treatment Services\*, co-occurring disorders treatment\*, pre-commitment investigations

**Residential services**

**Acute Care**

Oregon State Hospital (Salem), St. Charles Medical Center (Bend), Hold room at Mountain View Hospital (Madras)

**Recovery Supports**

Wraparound services\*, Alcoholics Anonymous and Narcotics Anonymous 12-step programs

**Services to Special Populations**

Indian Health Services, referrals to Warm Springs Community Mental Health Center

\* An Evidence-Based Practice

\*Population Research Center, PSU, March 2009

## BestCare Treatment Services

provides and coordinates mental health and addictions services, quality improvement and utilization management of state-county shared services

### Addictions Services

#### Prevention

Substance abuse education to local school districts, alternative activities for youth: Big Brothers/Big Sisters\*, Kids Club

#### Treatment

Screening and assessment, individual and group therapy, residential and detox services

#### Recovery Supports

Big Brothers/Big Sisters of Central Oregon, case management, supported employment\* (Central Oregon Intergovernmental Council)

\* An Evidence-Based Practice

### Developmental Disabilities Services Program

*operated by Jefferson County*

#### Program Administration

Eligibility determination, quality assurance, foster care licensing, family support, contracts, protective services, eXPRS payment authorizations & monitoring

#### Service Coordination

Crisis services, referral, person-centered planning, monitoring, advocacy, and information and training

#### Contract Services

Residential, vocational & transportation

The state Seniors & People with Disabilities Division contracts outside of the local planning and quality assurance process for adult support services with **Full Access Brokerage**

## **25 agencies sign on to protocol for keeping Jefferson County teens safe, with the help of local prevention coordinator, Mandi Puckett**

The Jefferson County Alcohol, Tobacco and Other Drug (ATOD) Protocol sets the public policy in Jefferson County for the prevention and intervention response that public service agencies will have for illegal use and abuse of alcohol, tobacco and other drugs. Developing the Jefferson County ATOD Protocol has been a collaborative effort amongst the community's agencies through the local Prevention Task Force and was signed into effect on November 26, 2007.

The primary goal of the Jefferson County ATOD Protocol is prevention. One notable policy change is law enforcement and juvenile justice's commitment to parental notification. For example, should law enforcement respond to a party or other situation where alcohol, tobacco or other drugs are being used illegally, law enforcement will strive to document every youth present at such event.

According to the Protocol, youth who illegally possess or consume alcohol, tobacco or other drugs will be consistently cited for such activity. Youth who are not possessing or consuming any illegal substances, but are present where they are possessed or consumed, will be documented in the police report as witnesses. This report is forwarded to the Juvenile Justice Department where staff will be notifying all parents of their child's attendance or their child's involvement in the activity, and to offer resources. The report is then forwarded to the school for appropriate action, such as adhering to extra-curricular policies and procedures. The goal is to help parents know where their kids are, encourage parents to talk to their kids about alcohol, tobacco and other drugs, and prevent youth from using illegal substances and entering the justice system.

Members of the Prevention Task Force are actively working to educate youth and parents about the Protocol with hopes that having this knowledge ahead of time will prevent youth from participating in or being present around this type of activity.

**Binge drinking by youth, associated with risky sexual behavior, suicide attempts and motor vehicle fatalities, is high and on the rise in Oregon. Jefferson County youth drink even more: 17% of 8th graders and 33% of 11th graders reported binge drinking in the past month.**

- 2006 Oregon Healthy Teens Survey

**"For a community to create a smart, effective drug and alcohol program it must involve the full spectrum of social service, law enforcement, and education leadership; your work on the Protocol means that our kids will get the right services at the right time, and that the whole community will be 'in the game' in the important work of preventing substance abuse."**

- U.S. Senator Ron Wyden

**"The Jefferson County Juvenile Department is excited to be a part of this collaborative community effort in preventing youth from using illegal substances and preventing youth from entering the justice system."**

- Jeffrey Lichtenberg, Director, Jefferson County Community Justice

**“Teens have many temptations to experiment and be daring. Our job as parents is to provide knowledge of the consequences to dangerous temptations. But, it’s impossible to provide that guidance if the parent doesn’t know what their kids are up to in the first place. The ATOD Protocol keeps a watchful eye on all Jefferson County children. When kids are where they shouldn’t be, doing things they shouldn’t do, parents will get a call. This is a revolutionary idea, which I hope can be replicated in other counties.”**

- Congressman Greg Walden



Senator Ted Ferrioli, Mandi Puckett, & Congressman Greg Walden at the signing ceremony of the Jefferson County Alcohol, Tobacco & Other Drug Protocol in the offices of the Jefferson County School District. Mandi, Jefferson County Prevention Coordinator, was the primary facilitator of the document. Twenty-five agencies serving Jefferson County signed the Protocol, believed to be the first such document and commitment in the state. (Photo: Robert Dent)

**“Often, parents and caring citizens feel a sense of helplessness, and even hopelessness when confronting these issues. But no more. I am proud of Jefferson County citizens for finding a new way to be proactive for the health and well-being of children.”**

- Senator Ted Ferrioli, Senate Republican Leader

**“Congratulations Mandi, members of the Prevention Task Force and community partners! I applaud your efforts and the inter-agency cooperation that culminated in the ‘Protocol’. It takes the cooperation of an entire community to make it safe for its members. I am hopeful you have created a model that other communities will embrace. With everyone involved, we will have a safer Jefferson County and a safer Oregon! Thanks for a year of hard work and organization, now I wish you the best on implementation.”**

- Representative John Huffman, District 59

**“The ATOD protocol brings community partners together to make a difference, especially in juvenile substance abuse.”**

- Chief Tom Adams, Madras Police Department

**“The ATOD protocol, together with broad based support in our community, is a significant statement and a meaningful collaborative response to protecting our youth from the very real risks of harm which are involved with the use and abuse of alcohol, tobacco and illegal drugs.”**

- Peter L. Deuel, District Attorney for Jefferson County

**“From a family that has been involved in issues with underage drinking I believe this protocol will make the process for parents in these situations that much better.”**

- Marni Phillips, Parent

**“I believe this is an important step towards making our community safer and enhancing the quality of life for many individuals; especially our youth. People under the influence make many destructive decisions. My prayer is this helps reduce addiction, teen pregnancy, school attendance issues and sexually transmitted diseases.”**

- Jack Jones, Jefferson County Sheriff

**“Often the major contributors to underage substance use are adults who are not willing to set higher standards for our youth. As positive adults in our community, we need to take a stand on this issue and adopt the ATOD Protocol, if only as a first step.”**

- Sonya Littledeer-Evans, Senior Juvenile Justice Officer